

JULIAN ANDRES MOTTA

Systems Engineer / Junior Developer

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SUMMARY

Proactive Systems Engineering student in the 10th semester at Libre University with 6 months of experience as a Front-End developer and 2 years of work experience as a remote support engineer and customer service professional. Skilled in using data-driven approaches to achieve impactful outcomes.

EXPERIENCE

Freelance

Bogotá D.C, Colombia

Front End Developer

06/2024 – 12/2024

- Developed an E-commerce platform for a leading car parts import company, utilizing React to create dynamic and responsive user interfaces.
- Planned and documented the project with tools like Trello for task management and Notion for structured collaboration, ensuring seamless communication with stakeholders and meeting deadlines.
- Implemented a scalable solution using Firebase, including features for secure user authentication, real-time data storage via Cloud Firestore, and streamlined deployments through Firebase Hosting.
- Managed version control with Git and GitHub during the development lifecycle.

Rockwell Automation

Bogotá D.C, Colombia

Remote Support Engineer

12/2023 – 12/2024

- Developed Power Apps projects in collaboration with cross-functional teams, driving shared goals in low-code software development.
- Generated \$30K in annual revenue for Rockwell Automation by resolving software licensing issues for a key client, ensuring compliance and renewing long-term support agreements.
- Resolved over 1000 tickets for technical issues by making data-driven decisions and providing solutions for firewalls, system compatibility, network communication, and data management, improving system performance and security.

Teleperformance

Bogotá D.C, Colombia

Digital Assistant

07/2023 – 10/2023

- Optimized online banking processes, securely managing sensitive data and resolving over 20 daily cases, including fraud / lost reports, account's access recovery to ensure compliance and customer satisfaction.

EDUCATION

Libre University

Systems Engineering

Bogotá D.C, Colombia

02/2020 – 12/2025

Alura Latam

Front End Developer

Bogotá D.C, Colombia

05/2023 – 10/2023

Industrial University of Santander

Web applications Development

Bogotá D.C, Colombia

06/2021 – 10/2021

SKILLS

Soft Skills:

- **Effective Communication:** Skill in explaining technical concepts clearly to colleagues and non-technical stakeholders.
- **Team Collaboration:** Ability to work efficiently with team members, including designers, other developers, and project managers.
- **Adaptability:** Flexibility to adjust to new technologies, tools, and processes.

Technical Skills:

- **Version Control Systems:** Experience with Git and platforms like GitHub or Bitbucket.
- **Agile Methodologies:** Experience with Agile practices, Scrum or other project management methodologies.

LANGUAGES

Spanish - Native

English - Advanced B2

CERTIFICATIONS

Google Cloud Foundations - Google

Agile Scrum Master Framework - Udemy Enterprise

Digital Skills In programming - Northern University